

P1 Orientation 2023 FAQs

Questions	Answers
School Rules & Expectations	
What is the daily reporting time for p1 students?	Students are encouraged to be in school by 7:15am on weekdays and spend time wisely reading story books before the assembly. All students are expected to be present in school by 7.30am
If my child late for school, how the school handle ?	The school has established procedures to address late arrivals in order to maintain a conducive and punctual learning environment. Students who arrive late will be required to report to the school office to record their arrival time. A progressive system of consequences for repeated late-comers will be met out. This would include warnings, counselling and other appropriate disciplinary measures. Parents/Guardians will also be engaged as we believe in a home-school partnership.
Is smart watch acceptable?	Mobile phone/device/smart watch use without permission is prohibited in school. If a child is required to bring any of such devices to school, a mobile phone/device/smart watch contract is to be signed by both the student and his/her parent/guardian. Upon entering the school, the student is required to place his/her mobile phone/device/smart watch into his/her schoolbag securely. The mobile phone/device/smart watch must be switched off in the classroom. It can only be used after school hours at the designated zones.
School Uniform & Shoes	
Any specific requirement for shoes e.g. color, label ? Is black shoe with sports brand logo acceptable for school or it has to be strictly plain black shoe?	Students are required to wear plain black school shoes with no trimmings of any other colour. For your convenience, you may purchase the plain black shoes from our uniform supplier.
If we had bought the white school shoes already, are the P1s allow to wear in 2024?	As shared live by Mdm Tan, 2024 is a transition year for our school shoes. If parents have already purchased the white shoes, the P1 students would be allowed to wear the white shoes for 2024.
What uniforms do we need to purchase? All PE Tees? Or still need to purchase uniforms	As answered live by Mdm Tan, P1 parents are only required to purchase PE attire as P1 students would be participating in several PAL and PE activities, which require them to be in PE attire
Will formal school uniform eventually be required or the new norm is only the PE attire?	As shared live by Mdm Tan, the school is reviewing the school uniform. For the P1 students, only PE attire is required as P1 students would be attending PAL and PE activities during many of the days in the week.
If we don't buy uniform today, where can we buy it?	You may place your order online with our uniform supplier and arrange for collection at the School Bookshop. Alternatively, you may visit the shop at the following address for purchase: Yang Tze Kiang Tailor 26 Teck Whye Ln, #01-180, Singapore 680026 Email: yangtzekiang@signet.com.sg Website: www.yangtzekiang.com.sg Tel/Fax: 67691260 / 97629285

School Programmes	
In p3 or p4, is swimming mandatory? if kid can swim, will kid be exempted if have certificate and which certificate is required?	Swimming programme is conducted within PE lessons. As such attendance is compulsory. Students will be arranged based on their swimming ability and coached accordingly.
Learning/Behavioural Support	
If my child needs to transfer to a special school, will the school help with the psychology IQ test?	The school has a well-defined referral process, and if deemed necessary, your child will be referred to the MOE Education Psychologist for a comprehensive assessment. Following this evaluation, a set of recommendations will be provided to address any identified needs.
How can teachers and schools support a child with a speech delay and below-average writing skills?	Upon entering school, all students will undergo a literacy competency assessment. Those requiring extra assistance will benefit from dedicated learning support programmes conducted by trained teachers. These sessions, lasting half an hour each day, involve small groups of 8 to 10 students, emphasising the enhancement of English language skills. Our Special Educational Needs Officers may also be deployed to provide in-class additional support. Teachers specialising in special needs contribute by offering tailored learning support, developing instructional strategies, adapting lessons for students with special educational needs, and sharing effective strategies with other teachers in the school.
Communication Matters	
How to communicate to form teachers? Thru parent gateway?	You may contact your child's/ward's form teacher via the "CONTACTS" tab in Parents Gateway. Simply select the relevant form teacher's email and compose your message.
What is the number that will show on caller id in case our kids call from KCS? I hope it is not a "private number" as we seldom pick up calls of this nature.	Our General Office telephone number is 6255 2502. This number will be shown if the calls are made from the GO.
What communication platform does teachers communicate with us about our child issues in class?	Our teachers will communicate with our parents through email, phone call, Student's Handbook or Parents Gateway. When your child's/ward's class allocation has been confirmed, his/her Form Teachers will issue an Introduction Letter with your child's/ward's Subject Teachers' email addresses for your reference.
Do we have a chance to meet with the form teacher?	Yes, we will be conducting P1 Parents Briefing in Week 3 2024 when you will meet your child's/ward's Form Teachers. More information will be shared nearer to date.

Transportation Matters	
Where to park the car when picking up my child? Can we drive into the foyer?	During dismissal time, our school buses will be parked in the premise to support our students. For our students' safety, we seek your understanding to park your vehicle at the nearby HDB carpark before coming to school to pick up your child.
How do I sign up for the school bus?	Please sign up directly with our school bus operator: Teo Boon Transport Pte Ltd Email: enquiry@teoboone.com Website: http://www.teoboone.com Tel: 67585382 / 97953848
After-school Care Arrangements	
How to inform sch that my child student care teacher will be in school to fetch her?	As shared live by Mr Nazrul, please complete the questionnaire on the dismissal arrangement for your child.
Can p1 students stay back in school later than the dismissal time? Will there be teachers to take care of them/activities to do?	We do not encourage P1 students to stay back after school if they do not have any formal after-school activities as there will not be any dedicated teachers to take care of them. If you require any after-school care arrangement for your child/ward, you may consider enrolling your child/ward in our School-based Student Care Centre.
For first week, how hokkien huey kuan after school care will pick up the children? Parent will follow? What information should I provide to Pro Teach Student Care for the first week to ensure they pick up my son?	For students enrolling at community-based student care (such as Chinese Clan or Pro Teach), our school supports these student care for their teachers to pick up our students from school. Please liaise directly with the student care on the information they require for the pick up arrangement.
How do I register my child for the school student care?	You may submit your interest online via the URL online link: https://bigheartstudentcare.com/interest/ . For further enquires, you may contact Big Heart Student Care Centre at 8522 5774 from 10am to 4pm (weekdays) or email them at khengcheng@shgstudentcare.com.sg .
FAS Application Matters	
We have already submitted all the documents for FAS. When will we know the outcome?	Once we have the complete application, we will inform you of the outcome before the books and uniform collection (1st week of Dec) for students on FAS.

Class Allocation	
When do we get to know our kids class?	For the first week of school, our students will be in 8 groups namely Kindness, Courage, Sincerity, Diligence, Respect, Resilience, Integrity and Care. This will be shared at the end of December via Parents Gateway. The class allocation will be confirmed at the end of Week 1 next year, and you will be notified of the confirmed class via Parents Gateway as well.
Others	
Where can i collect the booklet ? Or the Form Teachers will inform us what books to bring, gradually?	The P1 Information Booklet will be shared after today's session.
My child has cow milk allergy. lesser occurence now. Can I put the zytec drop in her bag and. Sch help to administer it	At the start of school, please arrange with the Form Teacher with your consent for the administering of allergy medicine.
Can you share regarding the payment options at the school canteen? Is it only cash or cashless?	The payment options at the school canteen include cash and school smart card for the students.
School bags tend to be really heavy(even for adults). Can you share the measures taken to ensure that the school bags are not heavy burden to the p1? Thanks!	Teachers will collect workbooks, files and exercise books from Term 1 Week 2 onwards. This will help to manage the load of the school bag. Please refer to the P1 Information Booklet Page 4 for the collection schedule. Lockers outside each classroom will also be made available for students to use.
Will there be sheltered walk way from bus stop to school in the coming years?	Recently, a sheltered walk way was built between the school and traffic light near Trevista condo. As the walk way between the bus stop and school is shared between Jackson Square and the school. Unfortunately, a shelter from the bus stop would not be able to fully shelter our students from the rain.
What is the school contingencies plan or policies when dealing with hfmd and in any case of another outbreak?	In the event of an outbreak, the school will promptly evaluate the magnitude of the situation and respond in accordance with our established Standard Operating Procedures, ensuring both curriculum continuity and the well-being of students. Additionally, the school will align its actions with guidance from the Ministry of Education (MOE) and the Ministry of Health (MOH).